AGE POLICY

Hot Box Live CIC · 28-29 Viaduct Road, Chelmsford, Essex CM1 1TS

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Everyone is welcome at Hot Box, whatever their age.

Each show has its own age limit, agreed by the Hot Box team with the act or promoter, so it can change from event to event. The limit is always shown on the event listing and the ticket page. Please check it before you book.

1. UNDER 18S

- **Anyone under 18 must come with a parent or legal guardian**, who stays with them for the whole event.
- **A parent or legal guardian means the young person's own parent, or the adult who has legal responsibility for them.** An older brother, sister or friend doesn't count, even if they are over 18. Door staff may ask the adult to confirm they are the parent or legal guardian.
- **Each adult can bring a maximum of two under-18s.**
- **Everyone needs their own ticket**, including children and the adults with them.
- **16 and 17-year-olds can sometimes come on their own.** We'll only allow this when the event listing says so, and they'll need photo ID showing their age.
- **Under 18s must not drink alcohol**, and must not ask anyone to buy it for them.

2. AGE LIMITS ON OUR TICKETS

Every event shows one of these five age limits on its listing and ticket page.

- **All ages** (on DICE: "All ages. Under 18s with a parent or guardian, max 2 per adult."): Any age can come. Under 18s must be with a parent or legal guardian, who stays for the whole event, maximum two under-18s per adult. Everyone needs a ticket. Challenge 25 applies.
- **14+** (on DICE: "14+. Under 18s with a parent/guardian, max 2 per adult. Bring photo ID."): Age 14 and over. Under 18s must be with a parent or legal guardian, who stays for the whole event, maximum two per adult. Bring photo ID showing your age. Challenge 25 applies.
- **16+** (on DICE: "16+. Under 18s with a parent/guardian, max 2 per adult. Bring photo ID."): Age 16 and over. Under 18s must be with a parent or legal guardian, who stays for the whole event, maximum two per adult. Bring photo ID showing your age. Challenge 25 applies.
- **16+ (on their own)** (on DICE: "16+. 16 and 17-year-olds may come on their own. Bring photo ID."): Age 16 and over. 16 and 17-year-olds may come without a parent or legal guardian at this event, with photo ID showing their age. Challenge 25 applies.
- **18+** (on DICE: "18+. Photo ID required. Challenge 25 applies."): 18 and over. Photo ID required. Challenge 25 applies. Exceptions can be made to this rule, but please contact us first at age@hotboxlive.co.uk.

Some events are 18+ because of the act or the content. Exceptions can be made to this rule, but please contact us first at age@hotboxlive.co.uk.

3. PHOTO ID

We operate Challenge 25. If you look under 25, we'll ask for one of these:

- a driving licence (full or provisional)
- a passport
- a PASS-hologram card

If you can't show ID, we may refuse entry or service. A ticket doesn't guarantee entry if you don't meet the event's age limit.

4. QUESTIONS

Not sure if you or your child can come? Email age@hotboxlive.co.uk before you buy. For access needs, email access@hotboxlive.co.uk.

See also our Children and Adults at Risk Safeguarding Policy and our FAQs.

VERSION CONTROL

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